

Oceanwide SPHL Component Obsolescence – Unique Group Information Bulletin

Members' attention is brought to the UHD-114829 Information Bulletin recently issued by Unique Group relating to Oceanwide Self-Propelled Hyperbaric Lifeboat (SPHL) component obsolescence.

For convenience, the Unique Group Information Bulletin has been reproduced overleaf as Appendix 1 to this document, but it can also be found online at:

https://www.uniquegroup.com/wp-content/uploads/2023/09/UHD-114829-Information-Bulletin-SPHL-Component-Obsolescence-Final.pdf

For more information, please contact ushsupport@uniquegroup.com.

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Appendix 1 Unique Group

UHD-114829 INFORMATION BULLETIN

Component Obsolescence
Unique Group / Oceanwide SPHL
Steyr integrated flywheel generator (IFG)
21 September 2023

1. Obsolescence of IFG and associated components

Unique Group / Oceanwide have been informed the IFG and certain associated components fitted to its SPHL's have become obsolete and availability of spares in the market is limited.

2. Retrofit Solution Development

In response to this situation, Unique Group's Engineering teams and the OEM are working diligently to develop a retrofit solution that will replace the IFG in existing systems. Our goal is to provide a safe, reliable, tested and approved solution to ensure minimal disruption to operations.

3. Timeline for Retrofit Solution

Unique Group understand the urgency of this matter and are committed to delivering a retrofit solution as quickly as possible within the usual confines of design, testing and manufacturing processes.

It is anticipated the first prototype will be ready for testing within the next 12 weeks from the date of this notice. This prototype will undergo required testing to ensure its reliability and compliance with respective authorities.

4. Short-Term Spare Parts Sourcing

We recognize that waiting for the retrofit solution may not be feasible for some customers. To bridge the gap until the new solution is available, we are actively exploring options to source spare parts from the market.

While this may be a temporary measure, Unique Group will endeavour to assist customers in finding spares to keep operations running smoothly during this transition period.

To support immediate spare part requirements, customers must contact our customer support team at <u>uhsupport@uniquegroup.com</u> with the SPHL hull number and engine number, a list of obsolete parts and their availability will be provided accordingly.

5. Further Updates

Throughout this process, we will maintain open lines of communication with you, our valued customers.

If you have any immediate questions or require further assistance, please do not hesitate to contact our customer support team at <u>uhsupport@uniquegroup.com</u>

Contact <u>ushsupport@uniquegroup.com</u> uniquegroup.com

